Famly⊙ - Privacy Policy

Famly⊙ is an online profile that we use to share photos and observations about your child's learning and development.

Parents are able to control who is able to access their account and grant either 'parental' or 'family' permission. Details of what these permissions include can be found on the app. It is the responsibility of parents to add or remove family members as appropriate.

Other than those granted permission by parents/ carers, the only other people with permission to view your child's details are the staff of Moorwell Miracles.

The app will only be accessed by staff using the company tablets and computers. The app will only be accessed whilst at the setting unless the children are on an outing or trip. Tablets are password protected and so is the Famly app. Therefore, if the nursery tablet is lost or misplaced no one will be able to gain unauthorised access. We also have the ability to locate and disable any tablet if it was to get lost.

The app is only used to store information that is needed to provide quality care for your child. The information is stored securely, in line with UK regulations and complies with GDPR.

If a staff member leaves the setting, then we will remove their access to the app.

If a child leaves the setting the information can be downloaded and given to the parent/ carer by email or paper form. This can be kept as a keepsake for parents or parents can pass this to their child's next setting. For data compliance, the nursery is required to keep your child's records for a period of time after they leave. Therefore, your child will be saved as a leaver and stored securely until it is no longer required, after this time it will be deleted. Parents will no longer be able to have access to the app their child's information once they are filed as a leaver.